

## CANCELLATION INSURANCE

Camping Les Sables Vignier Plage in partnership with Campez Couvert, offers a cancellation insurance covering unforeseen events before and during your stay. For any subscription made on the day of your reservation, discover below, the risks that we take in charge.



Campez Couvert can offer you the most comprehensive holiday insurance coverage on the market. **Everyone is covered, without needing to be related. In addition to trip cancellation and interruption insurance, Campez Couvert will also cover you for COVID-19.**

What do include our guarantees ?

- Serious illness, including COVID-19, serious accidents or death, counter-indication and post-vaccination, pregnancy complications. Symptoms of COVID-19 confirmed by a medical opinion, or having come into contact with a person infected with COVID-19.
- Summons in preparation of adopting a child, as either a witness, or jury member or for an organ transplant, to a retake exam, separation.
- Serious vehicle damage, maximum 48h before departure.
- Cancellation or change to paid leave, redundancy / contractual termination, professional transfer. Getting a job.
- Cancellation in case of absence of vaccination against COVID-19 : in the event that, at the time of booking, the country of destination did not require a vaccination, contraindication of vaccination or postponement of appointment times to receive the COVID-19 vaccination as required by the health authorities ...
- Serious damage at professional or private premises, theft of identification card, driving license or passport, refusal of boarding in case of temperature check...

**Find all the insurance terms and conditions on [www.campez-couvert.com](http://www.campez-couvert.com)**



In the current health situation, **if you take out this cancellation insurance on the day of your booking**, Camping Les Sables Vignier Plage will **reimburse the sums paid to the campsite for cancelled holidays**, in the event of a new pandemic confinement, imposed by government decision with geographical mobility restrictions prohibiting you from travelling to your holiday destination\*.

In the same way, if you take out this cancellation insurance on the day of your booking, Camping Les Sables Vignier Plage also undertakes to reimburse the sums paid to the campsite for any holiday cancelled due to a ban on the reception of the public imposed by government decision and preventing the said holiday from taking place.

In these cases, our campsite will reimburse the amount of the services already paid at the time of cancellation, minus the amount of the cancellation insurance.

### What about bank cards ?

Some bank cards cover cancellation in the event of death or serious illness only.

Conditions and processing times vary from bank to bank and from contract to contract. You can check the terms and conditions of your contract or simply take out our comprehensive and high quality insurance.

## What should you do if you have to cancel or interrupt your trip ?

First, notify the site of your cancellation, late arrival or interruption. Then report your trip cancellation or interruption to Campez couvert within 5 working days :

- by email : [sinistres@campez-couvert.com](mailto:sinistres@campez-couvert.com)
- online : [www.campez-couvert.com/déclarer un sinistre](http://www.campez-couvert.com/déclarer_un_sinistre)

In order for your request to be taken into account, please specify your file number and the name of the person associated with it. Campez Couvert will then send you by email a cancellation form to complete. As soon as your file is validated, you will be refunded within 48 hours.

For cases taken into account by Camping les Sables Vignier Plage: you just have to inform us by email, as soon as you know that you are not allowed to travel, specifying your reservation number and the name of the person associated with it. Your request must be accompanied by proof of address.

- by email : [accueil@campingsablesvignierplage.com](mailto:accueil@campingsablesvignierplage.com)
- or by post : Camping Les Sables Vignier Plage – 453, rue de la Chardonnière – 17190 SAINT GEORGES D’OLERON.

\* In the case of a geographical restriction with permission to travel in an authorised area, the Geoportal site will be used to visualise the authorised perimeter from your address and thus know the precise area you can travel in with a travel certificate.